



SAFEDRIVE HOME SUBSCRIPTION AGREEMENT

Reg No: 2026/280531/07

This Subscription Agreement ("Agreement") is entered into between:

Service Provider (SafeDrive Home) (hereinafter referred to as "SafeDrive Home")

and

Client: _____ (hereinafter referred to as "the Client")

Effective Date: _____

1. SUBSCRIPTION OPTIONS

SafeDrive Home offers the following subscription plans:

Individual Subscription – R169 per month

- Subscription fee is payable monthly via debit order on the 25th of each month.
- Trips are charged on a pay-as-you-use basis.

Corporate / Company Subscription – R259 per month

- Subscription fee is payable monthly via debit order on the 25th of each month.
- Monthly trip usage will be invoiced on the 25th of each month.
- Payment of invoiced usage is due within seven (7) days of invoice date.

2. SERVICES & SUBSCRIPTION BENEFITS

SafeDrive Home agrees to provide designated driver services to the Client, subject to availability, confirmed bookings, and the terms set out in this Agreement.

Subscription Benefits

By subscribing, the Client will be entitled to the following benefits:

- **Discounted Rates:** Subscribers may receive preferential or discounted trip rates compared to non-subscribers, as determined by SafeDrive Home from time to time.
- **Priority Booking:** Subscribers will receive priority when making bookings, particularly during peak periods, subject to availability.
- **Authorised Users:**
 - Individual subscriptions are limited to the registered Client and 2 additional nominated users.
 - Corporate subscriptions may nominate authorised users who are permitted to make bookings under the company account.
 - The Client is responsible for ensuring that all authorised users comply with the terms of this Agreement.
- **Account Convenience:** Subscription clients benefit from streamlined booking and billing processes.

SafeDrive Home reserves the right to amend or enhance subscription benefits from time to time, provided that reasonable notice is given to the Client.

3. BOOKINGS AND USAGE

- All trips must be booked in advance through approved booking channels.
- All services are subject to availability.
- Usage fees are calculated based on distance, time, and applicable rates.

4. CANCELLATION POLICY

- Cancellations made within one (1) hour of the scheduled pickup time will incur a minimum charge.
- The applicable minimum charge will be determined in accordance with SafeDrive Home's standard rates.

5. LATE ARRIVAL FEES

- A late fee of **R50 per 15 minutes** will be charged if the Client is not ready at the scheduled pickup time.
- Late fees will be added to the total trip cost.

6. PAYMENT TERMS

6.1 Subscription Fees

- The Client authorises SafeDrive Home to collect subscription fees via debit order.
- Debit orders will be processed on the 25th day of each month.

6.2 Corporate Accounts

- Corporate Clients will receive a monthly invoice for usage on the 25th of each month.
- Payment is due within seven (7) days from the invoice date.
- Failure to make payment may result in suspension of services.

7. NON-PAYMENT

Failure to make payment when due may result in:

- Suspension of services;
- Cancellation of the subscription; and/or
- Recovery of outstanding amounts, including any applicable collection costs.

8. LIABILITY

- SafeDrive Home will exercise reasonable care, skill, and diligence in providing its services.
- SafeDrive Home shall not be liable for any loss, damage, injury, delay, or inconvenience arising from circumstances beyond its reasonable control,

including but not limited to traffic conditions, road closures, weather conditions, vehicle breakdowns, or actions of third parties.

- The Client acknowledges that the service involves the operation of the Client's own vehicle and agrees that SafeDrive Home, its employees, and contractors shall not be liable for any loss or damage to the vehicle, except in cases of proven gross negligence or wilful misconduct.
- SafeDrive Home shall not be responsible for any personal belongings left in the vehicle before, during, or after the trip.
- The Client indemnifies and holds harmless SafeDrive Home, its employees, and agents against any claims, damages, losses, or expenses arising from:
 - The Client's failure to comply with applicable laws or regulations;
 - The Client's conduct during the trip; or
 - Any instructions given by the Client that result in loss or damage.
- The Client warrants that the vehicle is roadworthy, properly insured, and compliant with all legal requirements. SafeDrive Home shall not be responsible for any issues arising from non-compliance.
- To the fullest extent permitted by law, SafeDrive Home's liability shall be limited to the value of the specific trip giving rise to the claim.

9. CALL CENTER HOURS AND AFTER-HOURS BOOKINGS

- SafeDrive Home's call centre/dispatch operates until 02:00 (2 a.m.).
- Trips scheduled for pickup after 02:00 (2 a.m.) will incur an additional charge of **R150** per trip.

10. TERM AND RENEWAL

- This Agreement shall remain in force for a period of **12 (twelve) months** from the Effective Date.
- Thereafter, the Agreement will automatically renew for successive 12-month periods unless terminated in accordance with this Agreement.

11. TERMINATION

- Either party may terminate this Agreement by providing **one (1) month's written notice**.
- Termination will not affect any rights or obligations accrued prior to the termination date.
- All outstanding amounts must be settled prior to termination taking effect.

12. GENERAL TERMS

- This Agreement constitutes the entire agreement between the parties.

- No amendment shall be valid unless in writing and signed by both parties.
- This Agreement shall be governed by the laws of the Republic of South Africa.

13. DEBIT ORDER AUTHORISATION

By signing this Agreement, the Client authorises SafeDrive Home to issue payment instructions to the Client's bank for collection against the account specified below, provided that:

- The amounts debited will not exceed the obligations in terms of this Agreement; and
- The debit order will be processed on the 25th day of each month (or the next business day if applicable).

This authority is executed in accordance with the rules of the South African banking system.

The Client acknowledges that debit orders will be processed electronically and reflected on their bank statement.

Mandate Details

Account Holder Name: _____

Bank Name: _____

Branch Name: _____

Account Number: _____

Account Type (Cheque/Savings/Transmission): _____

Branch Code: _____

Authority

- This mandate will remain valid for the duration of this Agreement and any renewal period unless cancelled with one (1) month's written notice.

- The Client agrees that each debit instruction will be treated as if authorised personally.
- The Client is not entitled to a refund of any debit that relates to a valid obligation under this Agreement.

Cancellation of Mandate

- Cancellation of this mandate requires one (1) month's written notice and does not cancel this Agreement.
- Any outstanding amounts remain payable notwithstanding cancellation of this mandate.

Signature of Account Holder: _____

Date: _____

14. SUBSCRIPTION SELECTION

Please select the applicable subscription option by ticking the appropriate box:

Individual Subscription – R169 per month

Corporate / Company Subscription – R259 per month

15. ACCEPTANCE

By signing below, the Client confirms that they have read, understood, and agree to be bound by the terms and conditions of this Agreement.

Client Name: _____

Signature: _____

Date: _____

For SafeDrive Home: _____

Signature: _____

Date: _____

